

Pete,

I felt a need to send you a note of thanks. I have been a dedicated customer for about 14 years. After meeting Hank and the crew I was so pleased with the way I was treated back then I not only became dedicated but have introduced many who have also become dedicated. Hank and the crew have bailed me out of many tough times.....like the time I blew a front tire on the southeast expressway in the middle of rush hour. Or the time I blew a trailer tire out on Rte. 2 in Templeton and Hank directed me to a Pete's one exit up and they had a tire waiting for me when I got there....with a smile and a handshake because Hank had called. And the year I blew out 5 discs in my lower back and was laid up for 4 months and Hank found me a tire sale so I could afford to keep on running when I got back on my feet. More recently, Hank and his crew were concerned when I didn't get the life expectancy I should have on my steer tires. Through their inspections of my old tires the next day Hank called me, as a friend would, and asked me to stop by with my Kenworth. The crew proceeded to jack-up the front end and found my King-pins to be in need of repair. Hank and the guys saved me a lot of money and future problems by not only caring about selling tires but caring about a friend. We have never had the pleasure of meeting but I feel I know you and what type of person you are to have the knowledge to hire such an awesome family of people to take such good care of us struggling truckers. Please let Hank and his crew in Randolph know how thankful I am to have found such good friends and give yourself a pat on the back for hiring such dedicated people.

Thanks so much for your time,Happy Holidays,

Fred P.